



NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

Public Notice

Public Comment Sought for American Sign Language Interpreter Services Vendor List

Intended Release Date:
1/25/2023

Contact: DSDHH.ISVL@dhhs.nc.gov

RALEIGH — Public comment is being sought on the Interpreter Services Vendor List (ISVL) used by the North Carolina Department of Health and Human Services to secure American Sign Language interpreting and Cued Language Transliteration services.

The NCDHHS Division of Services for the Deaf and Hard of Hearing (DSDHH), as the contract administrator, is inviting sister agencies, individual interpreters/transliterators, and interpreting agencies, whether active on the ISVL or not, to attend upcoming listening sessions.

The purpose of these sessions is to gather feedback on possible changes to the contract from current and potential contractors or NCDHHS divisions who use the ISVL. This feedback could include but is not limited to changes to travel and portal calculations, changes to hourly rates, cancellation policies, and invoicing. Two sessions will be held virtually and one in-person with more sessions may be added if needed to gather the feedback necessary. Additionally, the sessions provide an opportunity for detailed explanation of changes to the contract, as well as to answer questions about contract terms.

Feb. 15, 2023 – Virtual

[Register Here](#)

Time: 6–7 p.m.

Feb. 20, 2023 – Virtual

[Register Here](#)

Time: 6–7 p.m.

Mar. 4, 2023 – In-person

[Register Here](#)

Time: 10 a.m.–noon

Guilford Technical Community College

Business Hall Room 010

607 E Main St.

Jamestown, NC 27282

Written comments may be submitted to DSDHH.ISVL@dhhs.nc.gov or mailed to:

DSDHH
C/O ISVL
820 S Boylan Ave.
2301 Mail Service Center
Raleigh, NC 27699-2301

American Sign Language interpreting and CART will be provided at all listening sessions. Should you need alternative accommodations, please contact DSDHH.ISVL@dhhs.nc.gov at least two weeks prior to the session date you are requesting accommodations for.

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